



2 September 2021

### **Update from Northacre Resource Recovery Centre, Westbury**

The works to replace the Northacre Resource Recovery Centre plant bio-filter was successfully completed on 26 August.

Having assessed the bio-filter on completion of the works the company has decided to bring forward planned maintenance works within the plant treatment hall. These works will improve the plant's internal airflow and the effectiveness of the bio-filter to further reduce any potential escape of odour.

Whilst undertaking this maintenance work, waste deliveries to the site and inputs into the plant will be temporarily suspended from Monday, 6 September, but will continue to operate and treat waste received up to this date. The temporary suspension of inputs will enable us to complete this maintenance work as quickly as possible. During this period Hills Waste Solutions will continue to liaise closely with the Environment Agency and Wiltshire Council on operations at the site and anticipate the plant will return to normal activities by 20 September.

We are confident that the actions taken will address odour concerns raised by local residents. Should residents continue to experience issues with site operations they are encouraged to report these directly to the company via our website contact form on [www.northacrerrc.co.uk](http://www.northacrerrc.co.uk) or leave a message on 01793 781 207 in addition to reporting these to the Environment Agency.

**Paul Scriven**  
**Northacre Plant Manager**

**ENDS**

Notes to editors:

**Hills Waste Solutions** offers a range of specialist waste management and recycling services to both the public and private sector. It is a dynamic regional business which, while centred on Wiltshire, has stretched its boundaries into neighbouring areas to become one of the region's largest providers of waste solutions. Hills Waste Solutions is a wholly owned subsidiary of The Hills Group Limited, a privately owned family company established in 1900.

[www.hills-waste.co.uk](http://www.hills-waste.co.uk)