



28 October 2021

Update: Northacre Resource Recovery Centre, Stephenson Road, Westbury

- We continue to accept reduced waste volumes into the site and are regularly liaising with the Environment Agency (“EA”) and technology provider to ensure we are doing all that is possible to manage and reduce odours.
- Additional biological culture material (which will help to increase the efficiency of the bio filter) has been ordered with delivery expected in November.
- There are low levels of odour within the site boundary, but these are not at levels which may cause a nuisance away from the site.
- We have received three direct complaints from local residents in the past two weeks.
- Members of our team regularly make off-site visits into the local area to establish if any odours can be detected. Odours that have been detected appear to be transient making it difficult to identify and substantiate the site as the source or level of nuisance.
- We continue to communicate with the EA to understand any further complaints they may have received.

Hills Waste Solutions

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