



30 November 2021

Update: Northacre Resource Recovery Centre, Stephenson Road, Westbury

- The site was on shutdown for the week 15 – 19 November to undertake scheduled routine maintenance.
- We are undertaking onsite monitoring of the bio-filter efficiency and recording the air flow passing through from the bio-hall. An initial report from an independent environmental analyst shows that there is a significant and positive difference between the air entering the bio-filter when compared to the air once it has passed through the bio-filter. The bio-filter efficiency is improving and working more efficiently than it did a few weeks ago.
- To further help 'colonise' the bio-filter material we are introducing additional seeding material (Odorcap) to the filter material, and we will continue to top this up over the next 2-3 weeks in accordance with the manufacturer's instruction.
- The number of complaints that we have received directly has reduced significantly and we have not had any direct odour complaints since 1 November. We continue to communicate with the Environment Agency (EA) to understand and investigate further complaints they may have received.
- We continue to liaise with the EA and technology provider to ensure we are doing all that is possible to ensure the continued efficient operation of the biofilter
- Members of our team regularly make off-site visits into the local area to establish if any odours can be detected. Odours that have been detected off-site recently are of a nature which is not associated with our operations.
- We are working with the Environment Agency to increase the intake of waste material back to full capacity now that the shutdown period has passed.

Hills Waste Solutions

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