



14 July 2022

Media Statement: Northacre Resource Recovery Centre, Stephenson Road, Westbury

The Northacre Resource Recovery Centre is operating at normal capacity and accepting approximately 210 tonnes of Wiltshire residents black bin residual waste per day and treating this in a controlled and contained environment in line with the facility's environmental permit. We are not experiencing any issues with the mechanical operations, the bio-filter or environmental controls at the facility.

As at midday on 14 July, 2022 we had received 2 direct complaints in the last 7 days which have been investigated. Of these complaints neither has been substantiated as being a nuisance associated with the site's operations.

We are a responsible operator and recognise the responsibility we have to our neighbours and the wider community in the Town of Westbury. Residents with a genuine complaint are encouraged to report these directly to the Company via our website contact form on www.northacrerrc.co.uk or message line on 01793 781 207 in addition to reporting these to the Environment Agency.

Hills Waste Solutions

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